



June 4, 2020

Dear Patients of Sharon Dental Associates:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures and additional precautionary procedures we follow in our practice to keep patients and staff safe.

Our office follows all infection control recommendations made by the American Dental Association (ADA), The Connecticut Dental Association (CSDA), the Connecticut Department of Health (DPH), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow closely the announcements from these agencies so that we are fully up to date on any new rulings or guidance that may be issued.

In an abundance of caution given the COVID-19 pandemic, you will see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will contact you before your appointment to ask some screening questions. You'll be asked those same questions again when you are in the office.
- When you arrive for your appointment, please call to let us know you've arrived and stay in your vehicle until we notify you that it's time to be seated in one of our operatories.
- We have hand sanitizers and facemasks for your use when you enter the office. You will also find hand sanitizer in the reception area and other places in the office for you to use as needed.
- You will see that our waiting room chairs are spaced 6 feet apart and will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you, and every patient and employee, safe in our practice. To make an appointment, please call our office at 860-364-0204 or visit our website at SharonDentalAssociates.com.

Thank you for being our patient. We value your trust and the privilege to provide your dental care and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Mark A. Colite, DMD